

Easy Referral Process

1. Contact Horton Community Hospital in Horton Kansas at (785) 879-4357 and ask to speak with the Director of Nursing.
2. Provide information over the phone (takes approximately 10-15 minutes). Our staff member will obtain information concerning the to-be-admitted patient following the example of questions listed below.
3. If a bed/space is available, and there are no issues, the individual will be asked to be transported to Horton Community Hospital.
4. If a bed/space is not available, the Director of Nursing will provide referrals for other facilities with availability.

Below are examples of questions that will be asked during the referral call. Most calls are completed within 5-10 minutes.

Calling: Who is the referring entity? What is the name and phone number of the caller?

Guest Information: What is the individual's full name, address, county of residence, age, date of birth, social security number, and gender?

Insurance/Payer Source: Is the individual covered by Medicare, Medicaid, Private Insurance or another source? If so, what is their member ID and group number?

Current Concern: What is the reason for the referral?

Is there any additional information you'd like to provide?